# REGISTRATION 101

A guide for new students

Fall 2025









# WELCOME WEYN

**Congratulations** on your acceptance to Thompson Rivers University! We are excited for you to begin your journey with us.

#### **WHAT IS REGISTRATION 101?**

You're receiving this registration guide because you received an offer of admission to TRU! We know this time can be full of new learning, so this registration handbook is designed to help you navigate the course registration process and ensure that you have completed all the necessary steps to start studying this fall.

Read through the guide to explore your next steps as a TRU student!

#### **NEXT STEPS CHECKLIST**

- Accept your offer of admission
- Pay your tuition deposit
- Plan your courses
- Create a course timetable
- Register in courses
- Pay your tuition
- Attend your first day!

#### FIND WHAT YOU NEED

You've been admitted! What's next? ..... <u>Page 2</u> Course registration ..... <u>Page 5</u> Leading up to the first day ..... <u>Page 7</u> Start of classes ..... <u>Page 8</u> Contacts ..... <u>Page 9</u>



### You've been admitted! What's next?



#### Accept your offer of admission

To accept your offer of admission, follow the instructions in your offer email or letter.

Depending on your program, you will accept your seat by either clicking the "I accept" button in the "check your application status" section in your myTRU account or by paying your tuition deposit to secure your seat. This will be outlined in your offer letter. If you're unsure, reach out to admissions@tru.ca.

Accept your seat by May 1st for priority registration!

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#### Pay your tuition deposit

A tuition deposit is a non-refundable\* payment applied toward your tuition fees and is required before registration. There are a few ways you can pay your tuition deposit including credit card, bill payment, or etransfer. You can find instructions for each option here.

Refer to your offer letter to know the specifics on your tuition deposit amount. Programs with limited seats have a \$500 deposit, whereas other programs have a \$300 deposit.

\*For refund information and deadlines, please visit the refund page <u>here</u>.

#### **DID YOU KNOW?**

You can check your application status through <u>myTRU</u>!

- 1.Log into your myTRU account using your 8 digit T-ID number and password. Note: if you have not reset your password yet, please see instructions <a href="here">here</a> under the "New Student or First Time Log In" section.
- 2. Select "Check your application status"
- 3. Select "Review Application" and the term you applied for

### HAVE YOU DECLARED YOUR MAJOR?

We recommend you declare your major as soon as you know what you'd like to pursue, as it helps with course planning. You can do this through myTRU using the "Declaration of Major" function. You can always change your mind later too!

#### **SPONSORED STUDENTS**

Some students are eligible to receive tuition support for their post-secondary education. TRU helps to facilitate the unique agreement between students and sponsors. If this applies to you, you will need to submit your <u>TRU Sponsorship Application Form</u> before your registration date so that your tuition deposit is paid for. For more information on sponsorship, please see the resource webpage <u>here</u>.

#### HAVING TROUBLE LOGGING INTO myTRU?

Check out <u>this guide</u> or connect with Information Technology Services itservicedesk@tru.ca or 1-888-852-8533 (toll free)

#### Course planning resources

There are many tools available to help you understand your program structure and course selection!

#### **Degree Works**



This tool allows you to track your progress towards graduation and is available for students in undergraduate certificates, diplomas and degree programs. It combines the curricular requirements for academic programs with your individual academic history and displays completed and outstanding requirements for your program.

You can access Degree Works through your myTRU account under the "Academic Record" section. If you have questions about your TRU Program Plan please review <u>How to use Degree Works</u> and the <u>FAQs</u>, or contact your academic/program advisor.

#### **Academic Calendar**



The Academic Calendar is a detailed guide to programs, courses, services, policies and procedures. The online version is considered official. It is released in April for the upcoming fall, winter and summer terms. The Academic Calendar will tell you what you need to know about your program structure.

Please note you may need to consult an older version of the TRU Academic Calendar if the curricula requirements for your program change during your time at TRU.

#### **Academic and Program Advising**



Academic and Program Advisors work with you for course selection to ensure you meet the requirements for your program. Customized course selection will help you stay on track to align with your education and career objectives. Check in with an advisor prior to registration. You can connect with Central Academic Advising using this <u>form</u>.

#### **Program Planning Forms**



These resources are designed to provide you with basic guidelines on what courses you need to meet the requirements of your program.

If you cannot find a program planning sheet for your program, please check your <u>program</u> website. You can also coordinate with an academic/program advisor to ensure you are meeting program requirements.

### HOW DO I KNOW WHEN TO REGISTER?

Course registration begins in June for the upcoming fall and winter semesters. If you applied after June, registration will be open for you once you pay your tuition deposit. We recommend registering as early as you can for the best course availability!

### OPEN LEARNING STUDENT?

Registration in online courses varies. Visit <u>here</u> for details.

#### **REGISTRATION LINGO**

Course Schedule: A comprehensive list of all courses currently offered at TRU for fall, winter and summer semesters.

Registering: The process of officially enrolling in courses.

#### **Timetabling**

#### **The Basics**

Once you have determined what courses to take, you can create a conflict-free timetable (class schedule) for the fall and winter semesters using the <u>course schedule</u>.

A conflict-free timetable means your courses are scheduled without any overlapping times. You can timetable your courses in myTRU, or you can also do it manually using the blank timetable worksheets.

Check out our "How to Timetable like a Pro" blog, and video here!

#### **HOW TO TIMETABLE**

- 1. Log in to myTRU and go to the "On-campus Course Registration" portal.
- 2. Navigate to the "Plan Ahead" feature.
- 3. Select the term you're looking to register in and click "Continue", then select "+ Create a New Plan" when prompted.
- 4. Search the course subject you're interested in (e.g. ENGL is English) and enter the course number if you know it.
- 5. When you see the course you're looking for click "View Sections" to see all the offerings.
- 6. Choose the section day and time that works best for your schedule and select "Add".
- 7. Click "Save Plan" in the bottom right hand corner. Be sure to name your plan!
- 8. To continue adding courses, select the return arrow that says "Catalog Search Results".



Make a few plans when you're timetabling, as courses may be full when you go to register. It's always a good idea to have a back up plan!



Timetabling: The process of creating a conflict-free schedule of the classes in which you would like to enrol.

Prerequisite: A course (or courses) necessary to complete prior to enrolling in a given course.

Corequisite: Two courses that must be taken at the same time, generally due to complementary course content.

Lecture: The instructional aspect of a course when an instructor presents the topics detailed in the course outline.

Lab: A hands-on type course that enables you to apply your knowledge acquired in a practical manner (very common in the sciences).

Seminar/Tutorial: Discussion-based courses where an instructor prompts and facilitates discussion.

Section: Each course will have sections running at different times throughout the week. For example, there could be over 20 sections of ENGL 1100, but you will choose to register in one.

Term: Each semester is a new term. For example, winter 2025 is the winter term from January to April.

Building Codes: Each building on campus has a unique code. You'll see this most during registration. Here are some common codes:

- OM Old Main
- S Ken Lepin Science
- · CT Clock Tower
- IB International Building
- · AE Arts and Education
- HOL House of Learning
- TT Trades and Technology

NOT SURE WHERE? Check out a map of campus here!



### **Course registration**

#### How to register

### REGISTRATION TO-DO LIST

- Pay your tuition deposit
- Plan your courses
- Register for courses!

#### **DID YOU KNOW?**

Course registration opens in June!

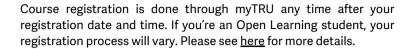
#### **REGISTRATION LINGO**

Add: Adding a course to your course schedule.

Drop: Removing a course from your course schedule without affecting your academic record.

CRN: Course Registration Number, attached to each course, this will be found in the course schedule.

Withdraw: The act of dropping a course after the add/drop period, causing the course to show a "W" on your transcript.



There are 3 ways to register for courses: by Find Classes, Entering CRNs, and/or Plans. The plans feature is the easiest way to register for courses. You may already have a plan ready if you used the "plan ahead" feature to timetable. For step-by-step instructions and videos of how to register, click <a href="here">here</a>. Below are general instructions for each registration option:

<u>To get started:</u> Navigate to on-campus course registration then select 'Register for Classes'

#### **Find classes**

- 1. When prompted, choose the term you are registering for (e.g. Fall 2025).
- Enter Kamloops in the campus box, the subject (e.g. ENGL for English) in the subject box, and the course number in the required box.
- 3. You can then select search, and any sections being offered will be displayed. If you find one that fits in your schedule, you can click add, and it will be added to your timetable.
- 4.Once you're satisfied with the courses you've chosen, click submit at the bottom of the page and your registration will be saved.

#### **Enter CRNs**

- 1. When prompted, choose the term you are registering for (e.g. Fall 2025).
- 2. Enter the CRN for the section you have been given into the CRN field.
- 3. Click "+Add Another CRN" and the course will be saved.
- 4. You can add all of your CRNs needed at this time.
- 5. Once you're ready, click "Add to Summary" to complete your registration.

#### **Plans**

- 1. When prompted, choose the term you are registering for (e.g. Fall 2025).
- 2.If it's not already done, drop down the plan you would like to
- 3. Add each course in the plan to your timetable using the "add" button
- 4. Once you're ready, click "Submit" to save your registration.

#### **NEED MORE HELP?**

Check out our registration videos here or find our contact info on page 9!

#### I'm on the waitlist. What does that mean?

- Being on the waitlist does not necessarily mean you won't get to take the class, as registered students may drop the class before or during the first few weeks of the semester.
- You must still attend the class until the end of the course change period if you are on the waitlist!
- If you are on a waitlist for a course and a spot becomes available, an email will be sent to your <u>TRU student email</u>. You will then have a limited amount of time to register in the course using myTRU. If you don't register in the allotted time, you will be removed from the waitlist.

#### **Common registration errors**

Invalid Alternate PIN

For all course selection and registration error messages, their reasons, and solutions, please see the registration error messages <u>here</u>. Below are some of the most common error messages you might see, their reason, and resolution.

### TIP!

Pay your tuition deposit

Check other sections if a course is waitlisted. Register in a backup class in case you don't get off the waitlist!

Error Message	Reason	Resolution
Time Conflict	Two courses have overlapping times.	Seek permission from the instructor and provide this permission to your Advisor to remove the conflict.
Program Restriction or Class Restriction	You are not in the required program or at the correct year level in your program to take this course.	Choose another course or contact an advisor.
Link Error	Course has a required lab or seminar.	Check the course selection guide for the required linked course and add both CRNs to your schedule at the same time.

A tuition deposit is required before

you can register for your courses

### Leading up to your first day

Now that you've registered, you can relax until classes start in September! If applicable, you may wish to do the following in the time leading up to the start of classes:

#### **Confirmation of enrolment**

You may need a Confirmation of Enrolment (CoE) for reasons such as RESP withdrawals or to provide to Student Aid. To obtain a CoE, you will need to email <a href="mailto:records@tru.ca">records@tru.ca</a> and request it. Make sure you include your TRU Student Number in the subject line! Please send only 1 email and note that processing can take 7-10 business days.



You can request your Confirmation of Enrolment as soon as you're done registering for courses

#### **Student loans**

If you are considering Government Financial Aid to help fund your education, you will want to check the Financial Aid website for the province in which you are considered a resident. Applications typically open in the summer for the upcoming academic year.

#### **Accessibility services**

Accessibility Services is available to provide academic accommodations and services with a goal of facilitating equal accesss to education by reducing physical, attitudinal, and systemic barriers.

To book an appointment with an Accessibility Advisor, please contact studentservices@tru.ca. For any questions about accommodations, please reach out to as@tru.ca.



### TIP!

The Student Aid FAQs are a great source of information about student loans and grants. If you have any questions about Student Aid, please contact <a href="mailto:finaid@tru.ca">finaid@tru.ca</a>.

#### **Getting connected**

Take some time before classes start to learn about the resources and opportunities available to you!

The Faculty of Student Development and our Student Services department offer many academic, career, personal, and social supports to students. You can find more information about all our student supports <u>here</u>.

The TRU Students' Union has over 80 different clubs that you can join to get involved! Find the perfect club for you <u>here</u>.

### Start of classes

The most exciting time of the year – the first day of classes! As classes start, here are some key things you will want to keep in mind:

#### Paying your tuition

The deadline to pay your tuition is usually the Friday before classes start, but make sure you double check the official deadline on the <u>Important Dates and Deadlines</u> webpage. There are many ways to pay your tuition, which are detailed here.

#### Course change period

The course change period (add/drop/audit/late registration) takes place during the first 2 weeks of the semester. This is a time for you to switch any courses around that you need to without penalty. If you're wanting to add or drop a class, it is highly recommended that you connect with an advisor first.

To view the dates for the course change period, please see the <u>Important Dates and Deadlines</u> webpage.

#### Withdrawal deadline

The withdrawal date is the last day that you can withdraw from a course or a semester with no academic penalty. Withdrawing from a course will result in a "W" on your transcript for that course. If you miss this deadline, you will receive either an "F" or "DNC" on your transcript for that course. Always connect with an advisor before withdrawing from a course.

To view the withdrawal date, please see the <u>Important Dates and Deadlines</u> webpage.

## IF YOU'RE A SPONSORED STUDENT YOU WILL NEED TO:

- Ensure you have submitted a TRU Sponsorship Application Form and that your account is flagged as a "Sponsored Student".
- Send your sponsor your course registration data form which serves as the approval of your enrolment with TRU. This is also the sponsor's invoice for your costs. You can print this document from your myTRU account or ask at Enrolment Services for a copy.

For more information about sponsorships, please reach out to accountsreceivable@tru.ca.

#### IF YOU'RE RECEIVING STUDENT LOANS

You may not receive your loan until after the start of classes. If you are eligible for a fee deferral, which defers your tuition payment deadline, you will have a hold placed on your account which you can view in your academic profile on myTRU. You can find more information about fee deferrals here.

If you have questions, please reach out to Student Awards and Financial Aid at <a href="mailto:finaid@tru.ca">finaid@tru.ca</a> or by phone at 250-828-5024.

### Do you have questions?

#### We're here to help!

### FUTURE STUDENTS OFFICE

Can assist new-to-TRU students with completing their applications, accepting their seats, and navigating the registration system.

Email: <u>futurestudents@tru.ca</u>
Phone: 250-828-5006
In person, 9 am to 4 pm, Monday to Friday
943 College Drive

### CENTRAL ACADEMIC ADVISING

Supports students with their academic and course planning, goal setting, strategizing, and resource referrals.

Email: <a href="mailto:advising@tru.ca">advising@tru.ca</a>
Phone: 250-828-5075

In person, 9 am to 4 pm, Monday to Friday
Old Main 1100, across from Starbucks

\*An appointment is highly recommended\*

### OPEN LEARNING STUDENTS

Students studying online through Open Learning should contact student@tru.ca for course inquiries, and their program advisor for program planning. Advisor contacts can be found here.

### INTERNATIONAL STUDENTS

International students who have been admitted to TRU can contact Central Academic Advising for assistance with course planning and registration. If you are an international student and have not yet applied to TRU, please contact TRU World at welcome@tru.ca or by phone at 250-828-5191.

### CONTINUING STUDENTS

For questions about course planning, please contact your Academic Advisor. For registration help, please contact Enrolment Services at <a href="mailto:student@tru.ca">student@tru.ca</a> or by phone at 250-852-5252. You can also visit them in person in Old Main 1120 between 9 am and 4 pm Monday to Friday.



