

Course Outline

Departments of Management; Accounting and Finance;
Marketing; International Business, Entrepreneurship;
Economics
School of Business and Economics

BUSN 3980-3 Business Research Methodology (0,3,0)

Calendar Description

Students learn to identify and formulate a research question, select and apply appropriate quantitative and qualitative research methods, and present research findings. A strong focus is placed on ethical issues relevant for research in the business and economics disciplines. Topics include an introduction to research methodology; defining the problem statement; critical literature review; theoretical framework and hypothesis development; elements of research design; data collection methods; experimental designs; experimental designs; measurement of variables; sampling; research reports; research ethics; and a review of quantitative data analysis.

Educational Objectives/Outcomes

Upon completing this course, students should be able to:

- 1. Explain the hallmarks of scientific research.
- 2. Describe research problems clearly and precisely.
- 3. Conduct critical analysis of research in the various fields of business.
- 4. Develop a theoretical framework for a research project.
- 5. Design a study to address a research question.
- 6. Demonstrate familiarity with various data collection methods.
- 7. Distinguish between different types of experimental designs.
- 8. Operationally define variables.
- 9. Identify appropriate sampling design for different research questions.
- 10. Write a research report.
- 11. Demonstrate an appreciation for research ethics.
- 12. Choose appropriate statistical technique for data analysis.

Prerequisites

CMNS 1290; ECON 2330 or equivalent

Co-requisites

None

Texts/Materials

Uma Sekaran and Roger Bougie, <u>Research Methods for Business: A Skill-Building Approach</u>, 6th Edition, Wiley, 2012.

Student Evaluation

Assignment 1: statement of research problem	10%
Assignment 2: literature review	10%
Assignment 3: methodology	10%
Assignments 4: research proposal	20 %
Midterm(s)	30%
Research ethics board submission	10%
Presentation	10%

Course Topics

- 1. Introduction to Research Methodology
 - What is research?
 - Types of business research: applied and basic
 - Hallmarks of scientific research
 - Hypothetico-deductive method
 - Seven-step process in the hypothetico-deductive method
 - Alternative approaches to what makes good research
- 2. Research Process: Defining the Problem Statement
 - Broad problem area
 - Preliminary information gathering
 - Nature of information to be gathered
 - Conducting the literature review
 - Defining the problem statement
 - What makes a good problem statement?
 - The research proposal
 - Managerial implications
 - Ethical issues in the preliminary stages of investigation
- 3. Critical Literature Review
 - Critical literature review
 - Functions literature review
 - Data sources
 - Searching for literature
 - Evaluating the literature
 - Documenting the literature review

- 4. Research Process: Theoretical Framework and Hypothesis Development
 - Components of the theoretical framework
 - Hypothesis development
 - Statement of hypotheses: formats
 - Hypothesis testing with qualitative research: negative case analysis
 - Managerial implications

5. Research Process: Elements of Research Design

- Research design
- Purpose of the study: exploratory, descriptive, hypothesis testing (analytical and predictive), case study analysis
- Extent of researcher interference
- Research strategies
- Unit of analysis: individuals, dyads, groups, organizations, cultures
- Time horizon: cross-sectional versus longitudinal studies
- Managerial implications

6. Data Collection Methods

- Sources of data
- Interviews
- Observation
- Questionnaire Design
- Ouestionnaire content
- Cover Letter

7. Experimental Designs

- Lab experiment
- Controlling the contaminating exogenous or "nuisance" variables
- Field experiment
- Trade-off between internal and external validity
- Factors affecting the validity of experiments
- Identifying threats to validity
- Internal validity in case studies
- Types of experimental design and validity
- Ethical issues in experimental design research
- Managerial implications
- Further experimental designs

8. Measurement of Variables

- Measurement
- Types of Variables
- Operationalizing Concepts
- Scale
- Goodness of Measure

9. Sampling

- Population, element, sample, sampling unit, and subject
- Sampling process
- Sampling Techniques: Probability Sampling and Nonprobability Sampling
- Examples of when certain sampling designs would be appropriate
- Issues of precision and confidence in determining sample size
- Sample size guidelines
- Sampling as related to qualitative studies
- Managerial implications

10. Research Reports

- Written report
- Purpose of the written report
- Characteristics of a well-written report
- Contents of the research report
- Oral presentation
- Deciding on the content
- Visual aids
- Presenter, the presentation, and handling questions

11. Research Ethics

- Voluntary participation
- Anonymity and confidentiality
- Deceiving subjects
- TRU-REB requirement
- Preparing submission for ethics approval

12. Review of Quantitative Data Analysis

- Getting the data ready for analysis
- Editing data, transforming data, getting a feel for the data, and frequencies
- Descriptive statistics: central tendencies and dispersions
- Reliability analysis
- Type I errors, type II errors, and statistical power
- Choosing the appropriate statistical technique
- Hypothesis testing
- Regression analysis
- Testing moderation using regression analysis: interaction effects
- Data warehousing, data mining, and operations research
- Some software packages useful for data analysis

Methods for Prior Learning Assessment and Recognition

PLAR is not allowed
Attendance Requirements – Include if different from TRU Policy
As per TRU policy
Special Course Activities – Optional
Use of Technology – Optional