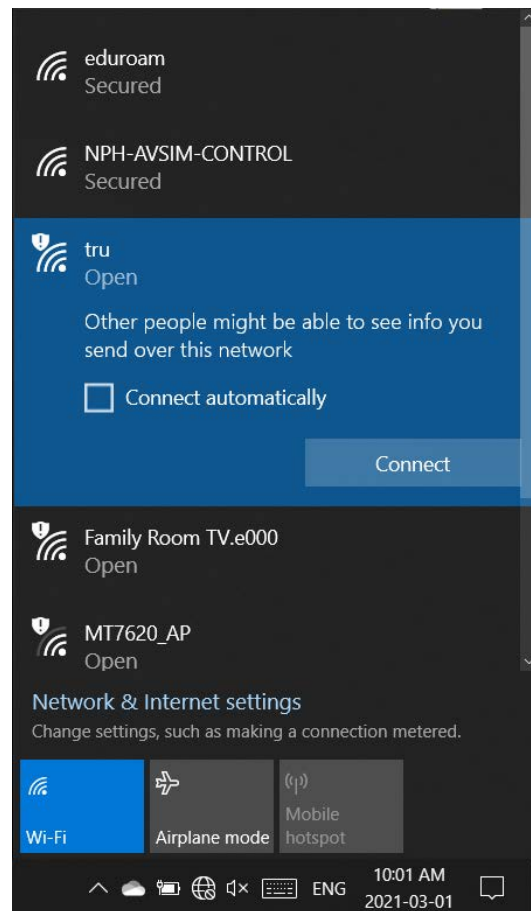# Connecting to Eduroam - Windows

1. Before you can connect to Eduroam you will need to download the certificate installer from the Eduroam website.

   If you are not already connected to the internet, connect to the TRU network.

   After clicking connect a sign in page will appear and you can sign in using your TRU username and password.

2. After you have connected to the internet go to https://cat.eduroam.org.

   Scroll down and click on the large blue button, as shown to the right, to download the installer.

3. The next screen will ask you to select your institution, you may see Thompson Rivers University at the top of the list.

   If you do not see TRU on the list type "Thompson" into the search bar and choose TRU from the list.

Organisation
Select your organisation

Thompson Rivers University
🇨🇦 Canada 24 km

Thompson

▸ Help, my organisation is not on the list

◎ Locate me more accurately using HTML5 Geo-Location

Show organisations in [Canada ▾] show all countries

DiscoJuice © UNINETT

4. Select "TRU Staff" as your user group.

Thompson Rivers University

Select the user group
TRU Staff
TRU Student

5. Click the download button to begin downloading the installer.

   If the version of the installer that comes up automatically is not the correct version for your operating system, click "Choose another installer download" link and choose the correct Operating System.
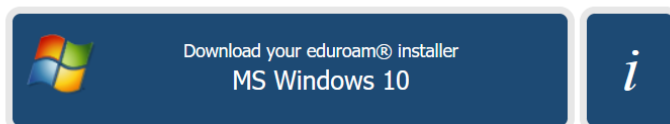
Thompson Rivers University

If you encounter problems, then you can obtain direct assistance from your organisation at:
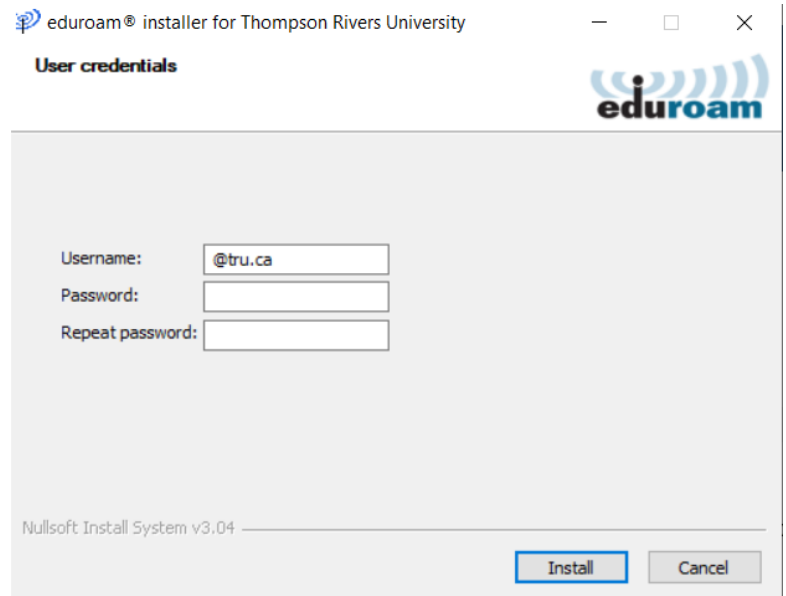WWW: https://www.tru.ca/its/students/wireless/eduroam-wifi.html
email: itservicedesk@tru.ca
This entry was last updated at: 2021-02-24 17:50:04
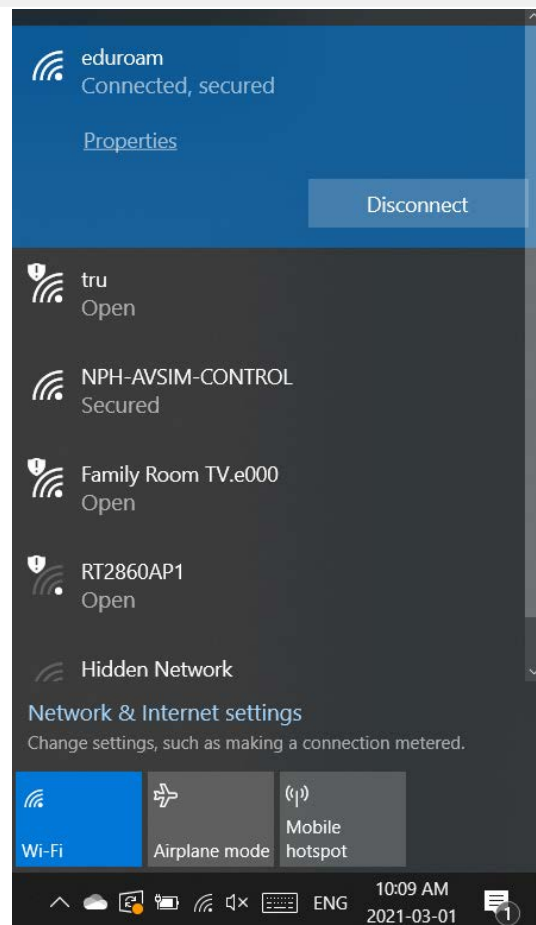
Download your eduroam® installer
MS Windows 10

i

Choose another installer to download

6. Once the installer has finished downloading, run it and enter your TRU credentials and click install.

7. After the installation process is finished you will now be connected to the Eduroam network.

If you have any trouble connecting to the Eduroam network please contact the IT Service Desk either by phone at 250-852-6800 or by email at ITServiceDesk@tru.ca.