

Academic Plan Consultation – Staff & Administration Survey Results

Institutional Planning and Analysis

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Executive Summary

Consultation with all stakeholders is an essential part of university academic planning. As such, the Academic Planning Committee provided TRU staff and administrators with the opportunity to give input to the planning process. Staff and administrators were sent an electronic survey that asked them to contribute their ideas for making TRU a “first choice” in the areas of: courses and programs, campus activities and campus life, buildings and facilities, services and support, and ‘anything else’. The consultation took place in January and February 2011, and included 770 invitees. Of these, 197 responses (26%) were received, and were analyzed by the department of Institutional Planning & Analysis.

Major themes for TRU staff and administrators included:

OVERALL THEMES
<ul style="list-style-type: none">• New Programs• Campus Social Events• Evenings & Weekends• Food• Physical Environment• Administrative Integration• Customer Service• TRU Culture

Methodology

All currently active TRU staff and administrators were invited via e-mail to participate in the survey. Theme analysis by a team of researchers allowed major themes to be highlighted. Strong themes are organized in the table from left to right. Themes on the left side of the table are considered stronger than comments on the right side of the table.

The tables below summarize the themes and subthemes of the student consultation process. These tables are not exhaustive, and further information may be provided, upon request, by Institutional Planning & Analysis.

COURSES & PROGRAMS

New Programs

- Offer new programs, including:
 - Health Science
 - Trades
 - Graduate level
 - Interdisciplinary options

CAMPUS ACTIVITIES & CAMPUS LIFE

Campus Social Events

- Organize musical events such as concerts
- Develop a social events model similar to the International Students Activities Program
- Encourage club participation

Evenings & Weekends

- Make food services available
- Offer evening and weekend courses
- Schedule evening and weekend activities

Food

- Provide more food variety
- Extend hours of availability
- Increase access to pub

FACILITIES & SPACES

Physical Environment

- Provide more parking
- Ensure consistent cleanliness (particularly washrooms and Old Main)

Food

- Increase variety and availability of food services

Learning Spaces

- Increase available learning space (labs, classrooms)

SERVICES & SUPPORT

Administrative Services

- Integrate into 'one-stop' service area for admissions, registration, cashier, etc.

Customer Service

- Ensure timely responses
- Ensure consistent quality of service

Academic Advising

- Increase access to academic advising (hours and personnel)

ANYTHING ELSE

Culture

- Develop TRU culture

Student Support

- Develop and increase student support services