## **Out of Office / Automatic Reply**

Most people are familiar with the terms "out-of-office" reply and "away notification". In Outlook this is referred to as an automatic reply.

## Set an Automatic Reply

- On the File tab, select Info.
- Select Automatic Replies (Out of Office)
- The Automatic Replies window will be displayed.



Automatic Replies (Out of Office) Use automatic replies to notify others that you are out of office, on vacation, or not available to respond to e-mail messages.

- Turn on Automatic Replies by selecting Send Automatic Replies
- If you wish the reply to be sent during a selected date/time range only:
  - o Select Only send during this time range
  - Enter the date and time range.
- You can set two different automatic replies. One to be sent to people with a TRU email address (inside my organization) and one to be sent to people with a non-TRU email address (outside my organization). Ex. Gmail, Yahoo, Hotmail etc.
- On the Inside My Organization tab, enter the response to send to people at TRU.
- On the Outside My Organization tab:
  - Ensure the Auto-reply to people outside my organization box is checked.
  - Enter the response to send to people outside of TRU..
  - o If you only want to send a response to people in your Contacts list, select My Contacts only.
- Click on **OK**.

## **Turn Off Automatic Reply**

- If you have NOT set a date/time range the automatic reply will be on until you turn it off.
- On the File tab, select Info.
- Select Automatic Replies (Out of Office)
- Select Do not send automatic replies
- Click on OK.

## Additional Notes

- You can set additional rules to manage incoming email while you are away.
- To set rules, click on **Rules** at the bottom left of the Automatic Replies window.