

Theme	Comment
<p><b><i>Accessibility/Flexibility/Innovation</i></b></p> <p><b><i>Suggested question: How can TRU ensure that we maintain open and flexible access for students as we grow?</i></b></p>	<p>"Student parking at realistic student rates"</p> <p>"Better coordination of needs for neuro-diverse students in accessibility service and professors"</p> <p>"I love that as a mature student, I feel comfortable coming to school"</p> <p>"understand family obligations"</p> <p>"more surveys to get feedback from students"</p> <p>"digital space or studio"</p> <p>"27/7 service please; waitlist issues."</p> <p>"brail language inclusion"</p> <p>"equal technological for students and faculties"</p> <p>"more accessible software for students like Adobe Suite"</p> <p>"science students need study spaces with updated furniture"</p> <p>"update the courses"</p> <p>"The science building needs serious upgrades/updating"</p> <p>"More course time less very late classes for Arts"</p> <p>"Digital studio -&gt; software"</p> <p>"A 24/7 student study space for all students"</p> <p>"Make profs, students feel heard b/c profs clearly do not feel heard, feel like their needs are not met and this hurts students (Arts)"</p>
<p><b><i>Community Relations &amp; Impact/Sustainability</i></b></p> <p><b><i>Suggested question: What kind of impact should TRU have on our surrounding community and region? How can we ensure that we are meeting these goals?</i></b></p>	<p>"Presentations by Kamloops business leaders - in classes, outside class"</p> <p>"Cultural based games once a month"</p> <p>"Student sustainability contest! (TRU, high school, elementary). Also, similar to Enactus, programs that students or TRU run to empower our Kamloops community"</p> <p>"Use more local community companies / services to maintain TRU"</p> <p>"Protecting Indigenous language and culture by engaging sharing in a safe space"</p> <p>"Charter bus"</p> <p>"To ensure that the social and economic impact of TRU is consistent with the city community, See housing and rental \$\$"</p> <p>"Community governance is a two way street, the admin needs to be willing to listen to community members"</p>

	<p>"outside the classroom learning opportunities, mentorship, field trips, field schools, practicums"</p> <p>As much as TRU should support sustainable initiatives on campus + in the community, let's not kid ourselves about the urban sprawl for Kamloops and put a parkade on campus to save space and accommodate a growing student body"</p> <p>"In Law program it is mandatory to attend TRU ldays. Where we learn about Indigenous Affairs and issues? Is this something that happens campus-wide?"</p>
<p><b><i>Diversity/Indigenization</i></b></p> <p><b><i>Suggested Question: What does diversity look like at TRU? What are we doing well, and what can we be doing better as a university community to celebrate and grow from our diversity?</i></b></p>	<p>"new smudging policies"</p> <p>"buddy program"</p> <p>"prefer more support for Indigenous mature students with follow through"</p> <p>"FA/AAC to have more ability to make decisions as a council "</p> <p>"more opportunities for members of our Indigenous community to speak / participate in TRU discussions"</p> <p>"Women leadership group for students; mentorship opportunities"</p> <p>"TRU celebrates diversity in so many ways and that is appreciated"</p> <p>"a forum space for students to ask/answer questions"</p> <p>"Indigenize research at TRU"</p> <p>"There ahs been some concern with regards to support for 1st years international + domestic students. PCMA-TRU + the tourism department addressed this with the 'Together we Are Tourism' - 'Tourismatic' event and the newly formed Tourism Club is addressing Peer support + other ways to support other students"</p> <p>"Showcase out unique and different countries &amp; cultures. Make people proud to belong"</p> <p>"More languages offered to students seeking academic/financial advising"</p> <p>"Diversity: mix of domestic and international students; doing well: lDays; should be doing better: integrate International orientation with domestic"</p>
<p><b><i>Open Learning-Campus Relationship &amp; Integration</i></b></p> <p><b><i>Suggested question: What should the relationship between Open Learning and campus (staff,</i></b></p>	<p>I love that our OL classes can be started at any time i.e. they are not restricted to certain semesters"</p> <p>"If we could get more help with TRU Writing Center, Math center. For example - more flexible hours. On-line help is not only physical. More campus-based projects or programs.</p>

faculty members, and services) look like, and how can we improve it?

"Provide more access to online textbooks and courses for upper level courses"

One platform for online study"

"More on-campus resources for open learning students"

"I could appreciate OL faculty to keep pushing students to finish course and ask for help anytime"

"Open Learning, more SOBE Bachelor degree courses available"

"Open textbook for all, let's be leaders"

"Courses offered through OL should be reviewed regularly to ensure the learning outcomes are similar to equivalent on-campus courses and that the OL course content allows students to meet these outcomes and goals. There is little consistency right now between OL and campus classes.

"More free courses available on-line (Native Language, sexual assault, healthy eating, etc.)"

"There should be more opportunities for on-campus students to interact with Open Learning students. Presenting projects, activities or events to promote such initiative would be great."

"Discussion forum for people in same subject"

"OL profs need to be more accountable for providing support and helpful / relevant feedback"

"E-textbooks integrated with moodle"

"More OL courses & review the current ones to make sure they are well done"

"Transferable Online courses from other universities"

"More short-term courses"

"More courses band/choirs/music production"

"More support for arts"

"Coordination of Tourism & Management Business Programs"

"More elective courses for students"

"Pod casts on subject matters"

For the most part business courses are easy to enter, compared to other disciplines"

"Could use a poli-sci major"

"Programs: undergraduate research course; love the selection of courses in BBA"

"TRU has a sufficient focus on practical professional programs (law, nursing, vet tech), but more

*Program Courses*

**Suggested Question: Does TRU offer the right mix of programs? How can we deliver programs that are responsive to our communities, flexible for students, and relevant for today's world?**

***Student Focus / Experience***

***Suggested Question: When it comes to student service, in what areas does TRU excel and where can we do better?***

- graduate/master's programs would be great at the university"
- "Band program"
- "Tech design innovation programs"
- "More Master's programs for Arts and Sciences"
- "Need a political science major and more political science courses"
- "Human geography major, urban planning, agriculture, sustainability"
- "Offer more technical programs, like engineering, medical forensic science"
- "Our faculty are amazing. Let's pay all of them proper. No more precarious contract work"
- "Internships needed; keynote speakers from reputed MNC's needed; software-based studies needed to keep up the current digitized with environment"
- "Student focus: programs like LifeWorks available for students on campus liaison as well"
- "To provide support to the students for their course work (cooking classes, time management skills)"
- "A one -stop collegium for all of our services and a cafeteria inside 24/7"
- "More affordable housing on campus"
- "Alert system-support a student who was doing well but grades suddenly drop"
- "Food bank is great"
- "On-line workshops by experts on student success"
- "Increase on campus work opportunity for international students"
- "Affordable housing"
- "From my personal experience. TRU World does a great job in understanding student's situations, and take time to provide quality services to them. "
- "More digital upgrade, better study space"
- "Fall break"
- "Longer Thanksgiving break"
- "Keep the feedback mechanism open, both way feedback; take actions on these feedback & cycle back"
- "Live concerts, farmers market, outdoor lounge/café/chairs for study"
- "More better study space"

"Customer/student service: good: helpful and patient staff; connected -> able to refer to proper persons; bad: poor hours (lack access)"

"Good, helpful librarians. Best advice comes from supportive engaged professionals"

"Enough staff to support growing student population, time for each student"

"Supporting the students basic needs"

"Dependable and expansive student services that cater to a broad spectrum of abilities"

"Sleeping pods, wellness/student collegium"

"Student success means considering programs, faculties, study space (student needs) ahead of capital advancement. Have TRU away from business model and toward caring for the experiences and future of its students"

"Space for students to store belongings, prepare meals (fridge, kettle, sink, microwave)"