



KONICA MINOLTA SUPPORT & RESOURCES

- Delivered with the device are CDs with **User Guides**
- Help button on the print driver and the Guidance button on device control panel:

| Basic Layout Finish Cover Mode Stamp/Cor | Favarite Setting Untitled Add Edit | | | Booknark | Help Menu | |
|--|--|---|----------|----------|--|--|
| a 1/2/2 11 (215 35 2/27) 4 mm) d 1/2/2 11 (215 35 2/27) 4 mm) a 1/2/2 11 (215 3/27) 4 mm) a 1/2 11 (215 3/27 | Original Orientation Image: Construct the second | Output Method User Settings Authentication/Account Track Copies 1 1 1. 9999 UC Collate Offset Paper Settings for Each Tray | Guidance | | 1 Function 2 Search by Operation 3 Other Functions | 4 Ministri or parts 5 Provension in 6 Procession of the second |
| Printer View Printer Information | | Default | | | 07/26/2011 11:12 | Close |

• Konica Minolta website for User Guides:

For 364e: http://kmbsmanuals.konicaminolta.us/554e/index.html

For c308: http://kmbsmanuals.konicaminolta.us/bizhubC368/index.html

For c3850FS: http://kmbs.konicaminolta.us/wps/portal/web/home/support/manuals

Then select Office Systems, c3850FS and choose the User Guide you wish to view (ie. Copy, Print, Scan, etc):

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Office Systems

bizhub C3850FS

User Guides (15)

• For additional training there is **iTraining**. Login with the user name and password below. Select your device model and you can search within each Chapter (or review items under Contents) to watch particular feature / function videos.

http://itraining.konicaminolta.eu/en/login.html

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User name: konicaminolta Password: bizhub

- Thompson Rivers University internal link for additional reference materials on the devices:
 <u>http://www.tru.ca/its/employees/iprint/printers.html</u>
- Service / Questions: 1-800-263-4410 OR email: <u>service@bt.konicaminolta.ca</u>
 Users can call / email to ask questions, place service calls. *Please quote your ID # when requesting support (found on the label front of the device).
- Supplies: Email the TRU Print Shop for supplies (toner, waste toner boxes and staples) Printshop@tru.ca.
- Clean Planet Recycling Program: All Konica Minolta cartridges are recyclable and should be taken to the PrintShop for return to Konica Minolta.



Model #:

ID #: